

OTTO Telehealth Quick Start Guide

1. Once your Telehealth appointment is booked, you will receive an email from OTTO Health, which is the software we use for telehealth visits, with a link to join the visit. Click on “**Join Visit**”.
2. Your internet window will open and you will be taken to the OTTO Telehealth webpage. Click “**Let’s Go!**” to begin.
3. Before you can join your visit, you must accept the **Terms of Use**.
 - First, enter your location (for BVCHC patients, this is *Rhode Island*).
 - Second, review the Risks and Benefits. Click the checkbox “**I have read and understand the telemedicine care service delivery including the risks and benefits and wish to proceed.**”
 - Next, you must agree to the consent to the use of Telehealth. Once you review this, you can click on “**Check all of the above**” at the bottom to consent to all.
 - Lastly, you must agree to the OTTO Health Policies. Review then click the three checkboxes to accept the Privacy Policy and Terms of Use, and then please enter your name and date of birth in the format *MM/DD/YYYY*.
4. Click “**Join Visit**” and your Telehealth visit will begin. You will be prompted to allow OTTO Telehealth access to your device’s camera and microphone. Please allow access and your provider will join you shortly.