YOUR MEDICATIONS

Any medications prescribed by your provider at the BVCHC practice will be available to view from the Patient Portal. You may also request refills for your medication.

VIEWING YOUR MEDICATIONS

You can view your medications from the Patient Portal home page in the Medications section. You may also sort this information by clicking on the section header labels. You can see a full list of active medications from My Chart.

1. From the Patient Portal home page, click My Chart and then View My Chart.

2. On the left side of the window click on, or scroll down to, Medications. From here you will be able to see more details such as instructions given to you by the provider, the starting date of the medication as well as any comments the provider might include.
RENEWING YOUR MEDICATIONS

The Patient Portal allows for an easy method to request medication refills. Please allow at least 24 hours to receive a response. All responses will be between 8am – 5pm, Monday through Friday.

1. From the Patient Portal home page, view your medications under the Medications section and click Refill next to the medication you would like to request a refill for.

OR

1. From the Patient Portal home page, click on Renew Medications from the top menu.

2. The first step is to select the practice which is automatically selected for you. Then, choose the medications you would like to have renewed by clicking Select different medications. A list of your eligible medications will appear. Check the box next to the meds you want to refill and then click select.
3. If you have shared your preferred pharmacy with BVCHC, it will be populated for you, otherwise select a pharmacy by clicking *Select different pharmacy*. Enter either the pharmacy name, address or zip code to search the pharmacy listing.

Select the button next to the pharmacy of your choice and click *Select*. You may also opt to set it as the preferred pharmacy in your BVCHC chart by clicking *Set as your NextGen Patient Portal preferred pharmacy*.
4. Submit your request to your provider by selecting a reason (Medication Renewal) and your provider’s name from the list. You can add comments if you wish, then click **Submit**.

If you experience any problems with the NextGen Patient Portal, please contact our practice at 401-312-5233 or patientportal@bvchc.org.